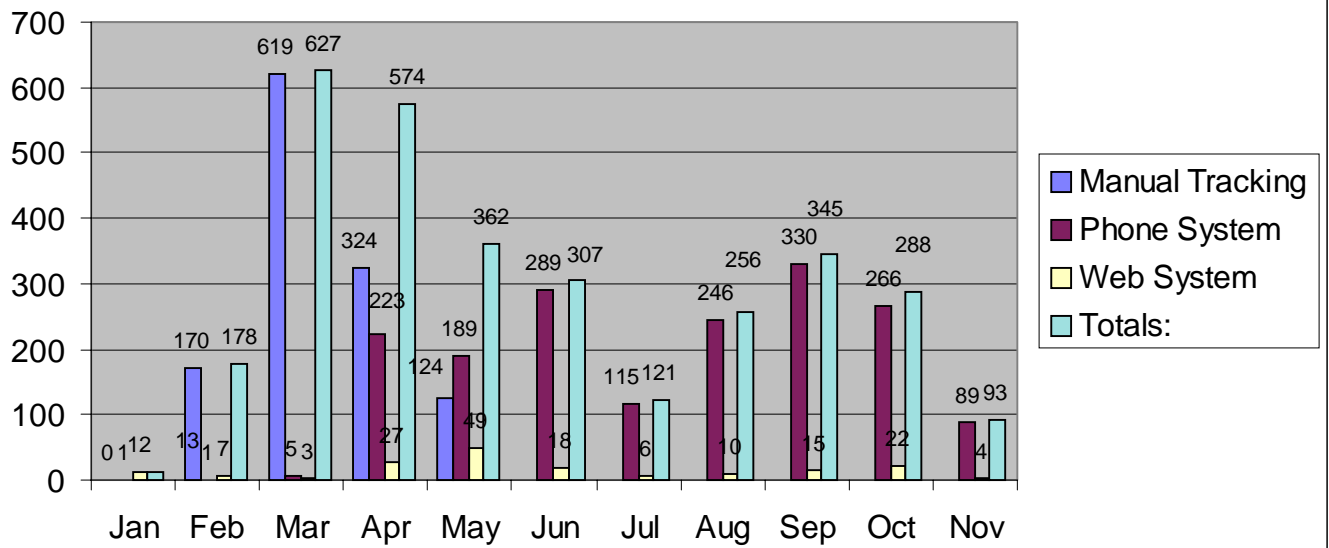
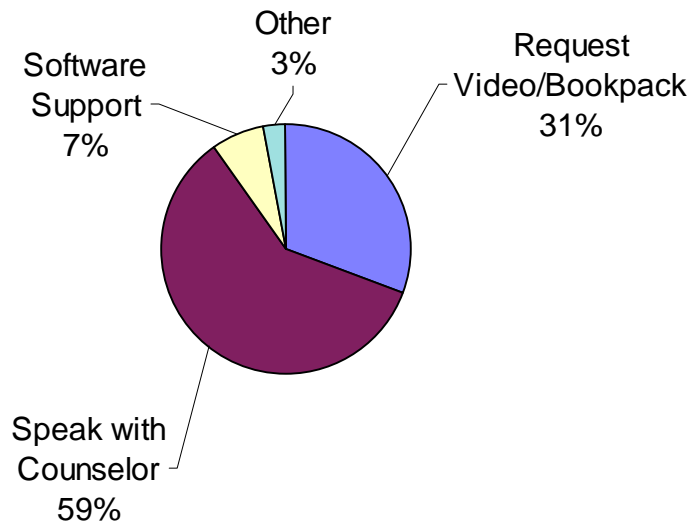


Support Activity by Month

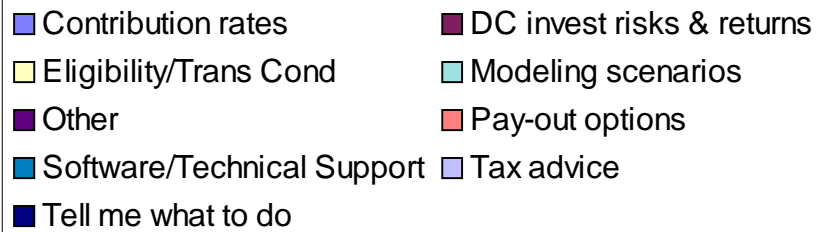
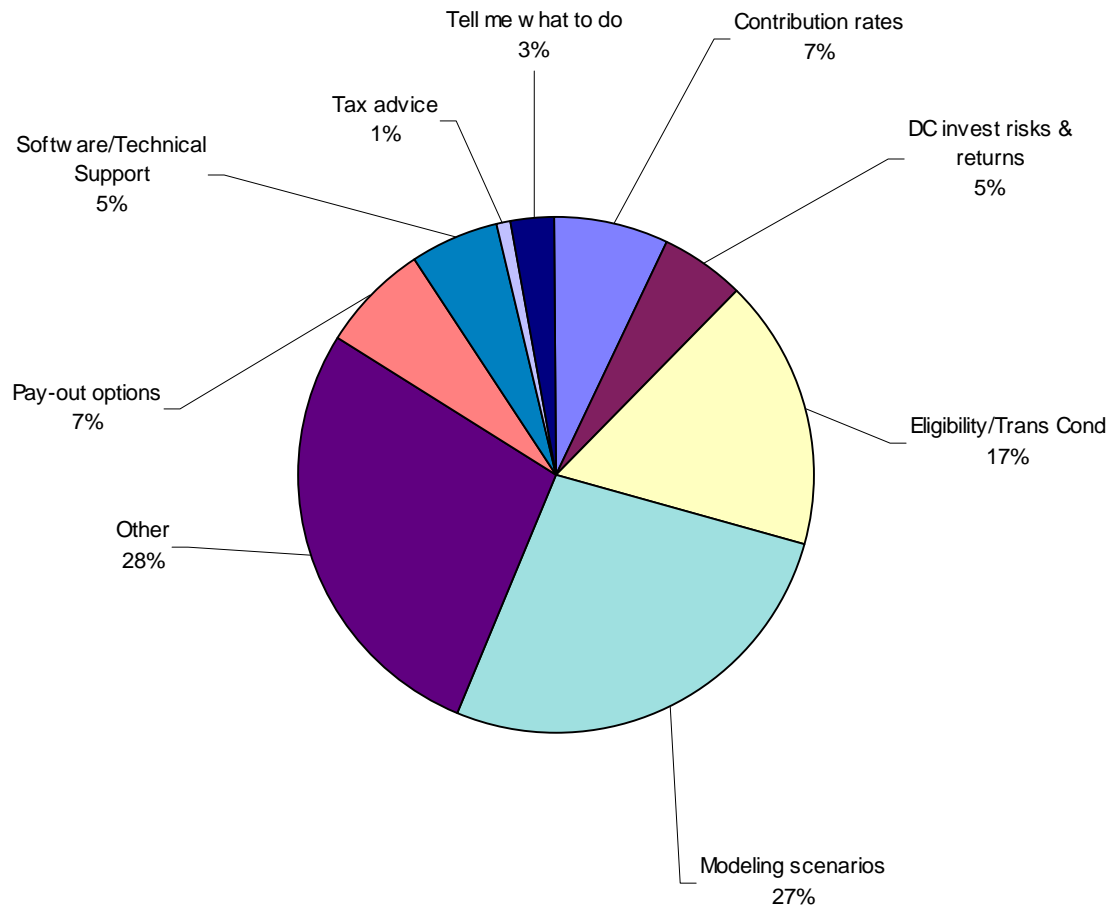


Initial Request Purpose

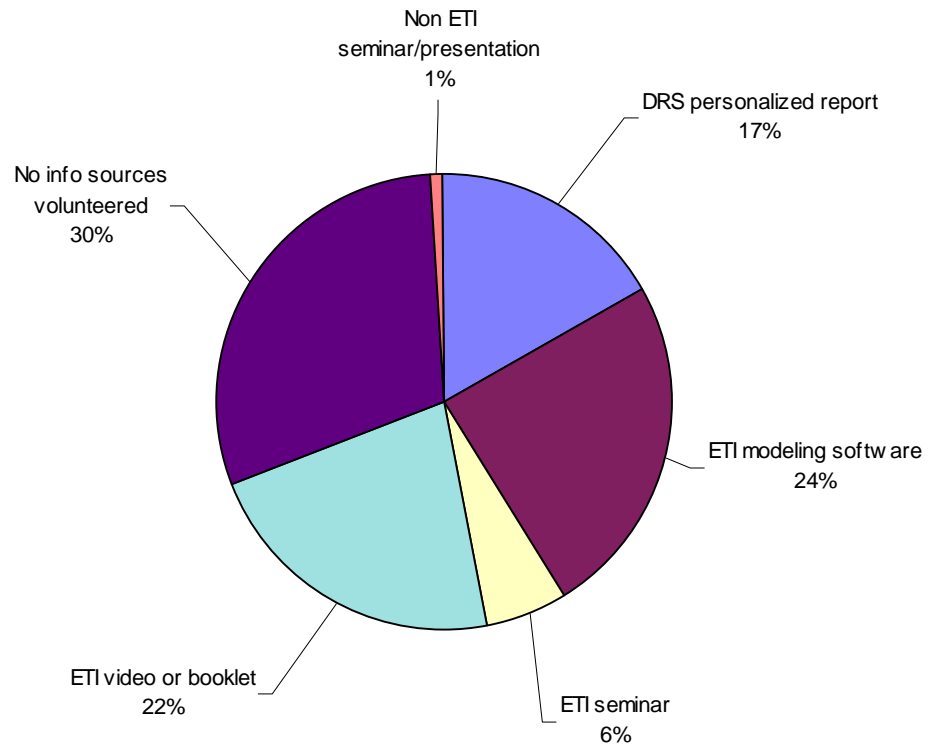


Request Video/Bookpack Speak with Counselor Software Support Other

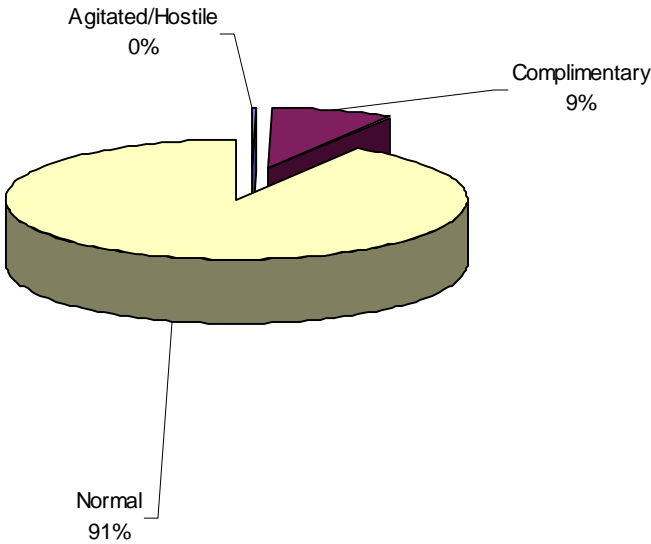
Other Requests During Session



Services Mentioned During Call



Customer Demeanor



Web Hits

